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(NEP—2020)

(3rd Semester)

PUBLIC ADMINISTRATION (MAJOR)

(Theories of Bureaucracy)

(Regular)

Full Marks : 75

Time : 3 hours

The figures in the margin indicate full marks for the questions

(SECTION : A—OBJECTIVE)

(Marks : 10)

Tick (✓) the correct answer in the brackets provided :

1×10=10

1. The term 'Bureau' means

- (a) a large organization ()
- (b) a government building ()
- (c) a writing table or desk ()
- (d) a public official ()

2. 'Impersonality' in bureaucracy means

- (a) being rude to clients ()
- (b) official business is conducted without regard to the person ()
- (c) decisions are based on personal feelings ()
- (d) officials interact with each other ()

3. The initial use of the term 'Bureaucracy' was often described as
 (a) pejorative () (b) positive ()
 (c) neutral () (d) formal ()
4. The developing countries emerged after
 (a) the First World War ()
 (b) the Second World War ()
 (c) the Cold War ()
 (d) the Vietnam War ()
5. Which is the most efficient form of authority according to Max Weber?
 (a) Legal Rational Authority () (b) Traditional Authority ()
 (c) Charismatic Authority () (d) Modern Authority ()
6. Marx considered the history of all societies as the history of
 (a) racism () (b) political problems ()
 (c) war () (d) class struggle ()
7. Martin Albrow identified _____ concepts of bureaucracy.
 (a) five () (b) six ()
 (c) seven () (d) eight ()
8. Merton's concept of 'Trained Incapacity' is
 (a) functions of bureaucracy ()
 (b) dysfunctions of bureaucracy ()
 (c) efficiency ()
 (d) oligarchy ()
9. A generalist civil servant
 (a) possesses a specialized background ()
 (b) is an expert professional ()
 (c) is an all-rounder ()
 (d) primarily focuses on a narrow technical area ()

10. In India, there are _____ types of Executives.

(a) eight ()

(b) six ()

(c) four ()

(d) two ()

(SECTION : B—SHORT ANSWERS)

(Marks : 15)

Answer *five* questions, taking at least *one* from each Unit :

3×5=15

UNIT—I

1. Define Bureaucracy.
2. What is meant by developed countries?

UNIT—II

3. What is Charismatic Authority?
4. Who is Karl Marx?

UNIT—III

5. What is meant by oligarchy?
6. What is Goal Displacement according to Merton?

UNIT—IV

7. Explain the concept of Committed Bureaucracy.
8. Who is a Specialist?

(SECTION : C—DESCRIPTIVE)

(Marks : 50)

Answer *five* questions, taking at least *one* from each Unit :

10×5=50

UNIT—I

1. Highlight the types of bureaucracy as classified by Morstein Marx.
2. Write a note on the role of bureaucracy in developing countries.

UNIT—II

3. Discuss Karl Marx's ideas on bureaucracy.
4. Describe the key features of the ideal type of bureaucracy as outlined by Max Weber.

UNIT—III

5. Write an essay on Martin Albrow's multidimensional conceptualization of bureaucracy.
6. Discuss Robert K. Merton's dysfunctions of bureaucracy.

UNIT—IV

7. Write a note on Neutral versus Committed Bureaucracy.
8. Discuss the relationship between permanent and political executives.

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